

# Explore Georgia / June 9, 2020 FM Brand Design / via Zoom

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# Fine-tuning Your Brand Position & Marketing Pillars: 3 Exercises You Can Do Now.

Haile will lead a fast-paced but easy-to-follow conversation on how bringing focus and clarity to your organization's brand position is important. She will show real life "before & afters" to illustrate how tightening up your marketing can attract and engage specific audiences. You will be able to immediately understand why "pigeon-holing" can be good and how to avoid tangents that lead to fuzzy, ineffective marketing. Learn how to doubledown on your "own-able" assets and identify marketing pillars that will support your brand.

Haile will share 3 illuminating exercises she uses with her clients that will help you get unstuck and moving deliberately forward towards recovery. During the webinar, she will walk you through the exercises. You will be able to complete them on your own time after the webinar.

2:00 Session starts

Audio + Video Check

Introductions

2:15 Fine-tuning Your Brand Position & Marketing Pillars

3 exercises!

You will discover your brand superpower, learn how empathy brings insight and look into the future for inspiration.

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# Brand Positioning - IS your SUPERPOWER.

Refining your focus leads to BRAND POSITION

- 1. Discipline what you do
- 2. Market who you do it for

You want to "pigeon-hole" yourself, to make it easy for people to engage.

WHY? Focus allows you to:

- be the expert!
- move away from just another option
- be more selective about who you market to
- find people who are a good fit
- remember, you are NOT for EVERYONE (if you think you are, there's a problem)

This is not about capability - or a laundry list of services - It's about FOCUS

So you can say "this is all we do, so we are the only choice/experts"

So why is that important??

- you can focus your marketing (inch wide, mile deep)
- grow revenue
- charge a premium
- be more than a "vendor"
- attract better customers
- get found!
- build competence and confidence in your organization

Q: Did anyone come to my session at Gov's Conference last year's Gov.

Conference? There was a woman who asked me a question. She was from Vidalia, GA and wanted to know about how they might brand Vidalia beyond onions. I encouraged her to double down on ONIONS!

Q: Can you think of any examples of GA Tourism partners that are REALLY WELL POSITIONED? **Please share in chat.** 

#### **EXERCISE #1**

Discover Your Brand Superpower - identify where your existing competitive advantages can be leveraged. Your superpowers act as a homing beacon, attracting the right customers who are inspired by what you do. You must seek to be known for "one thing".

Do you feel like one in a sea of many? Or do you feel like the only choice in your category?

# (Name of place) is the only place that (benefit, feature, activity).

#### Must be:

- Compelling
- Truthful
- Sustainable

We will send a follow up email with the 3 exercises.

Now you have an idea about how a positioning can help you stand out. You want to "pigeon-hole".

# 2:30 Marketing Pillars

Marketing Pillars are also about about FOCUS (see the theme??)

These Pillars focus your content/marketing efforts in support of your **positioning.** 

#### Benefits include:

- clarity around what fits, especially for social media content
- rules out tangents
- engages "better" clients/customers
- you can PLAN

Q: Which one excites you?? Clarity? No Tangents? Engagement? Planning?

# **SLIDES** BEFORE & AFTER

Jekyll Island

Schermer Pecans

Can you see how pillars work to support your brand and make it all easier?

# **EXERCISE #2**

Where do pillars come from? An excellent way to start is with an EMPATHY MAP.

Q: Has anyone used this method?

# **SHOW MAP**

- puts you in your client/customer's shoes
- gets you unstuck
- helps you see patterns
- brings insights
- product development

Take 30-60 minutes with your team. Work on the map, do 1 persona at a time. Organize and summarize.

2:45 Hopefully you can see how fine tuning + tightening up your position and pillars is REALLY USEFUL. You do need a sense of your overall goals, RIGHT? SO that's....

# **EXERCISE #3**

You and I are having coffee 3 years from now. You are REALLY HAPPY with the progress you've made. What's happened in the last 3 years to make you SO HAPPY?

You will write it all down. I promise there will be nuggets of insight in there and goals to pull out and work towards.

2:50 Phew! We covered A LOT. And you have 3 exercises to work on!

Please connect over email or Facebook/Instagram!

haile@fontainemaury.com

@fontainemaury

@hailemccollum

Questions?

# BEFORE + AFTER

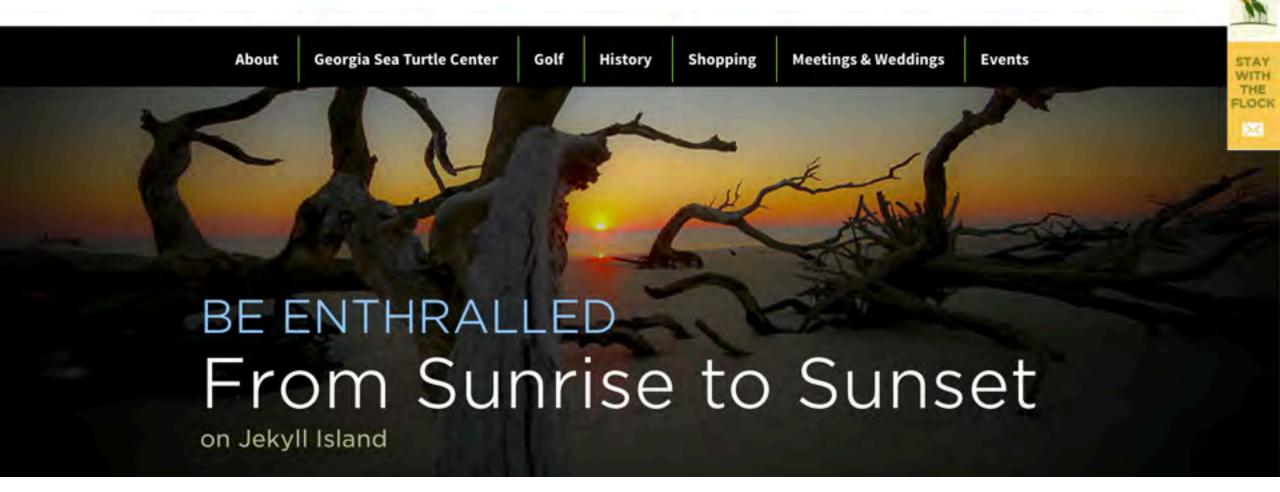
Where to Stav

Where to Dine

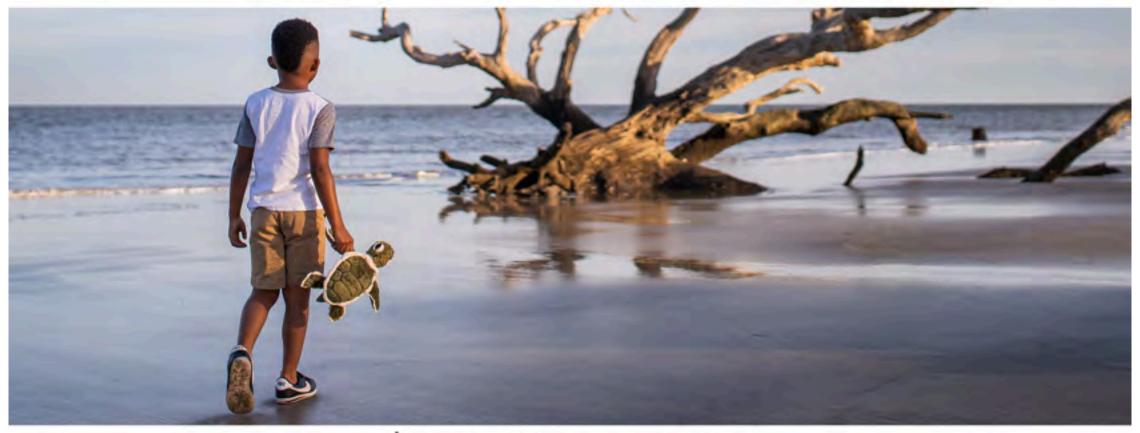


Things to See

Things to Do







find your way back ... and discover what's new









# VISUAL IDENTITY

We have a lot to work with on Jekyll Island. But by crafting our brand's look and feel in a consistent fashion, we can create a common spirit throughout our communications.

To highlight our stunning surroundings and commitment to conservation, imagery should feature the island's natural landscape with a fresh viewpoint on our landmarks. By photographing beautiful open spaces in natural light, we'll convey the notion of discovery and a connection to the land.



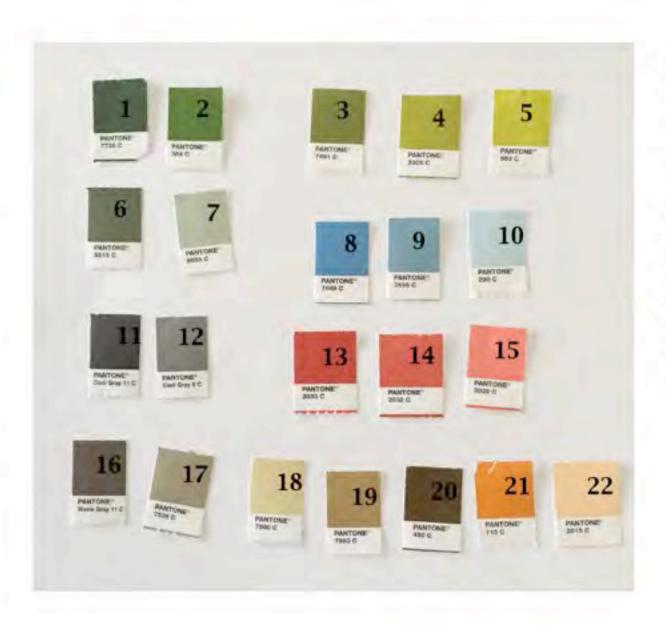








Featuring people in images will speak to Jekyll's hospitality and deep sense of place. Clouds in the sky, mud on our shoes, or a slightly wrinkled shirt add authenticity and reveal a personality that differentiates Jekyll Island from other coastal destinations. When possible, we'll avoid using stock photography or aerial shots. We'll choose documentary-style images over highly stylized photographs.



- 1. Oak Trees
- 2. Palms
- 3. Moss
- 4. Grass
- 5. Marsh Grass
- 6. Alligator
- 7. Spanish Moss
- 8. Sky
- 9. Sky
- 10. Sky
- 11. Marsh Mud
- 12. Oysters

- 13. Sunset
- 14. Sunset
- 15. Sunset
- 16. Pathways/Boardwalks
- 17. Sand
- 18. Sand
- 19. Sand
- 20. Tree Trunks
- 21. Convention Center Trim
- 22. Tabby/Horton House

# JEKYLL COLOR PALETTE



LIVE OAK Pantone 7735 C RGB | R=52 G=86 B=59 CMYK | C=76 M=43 Y=79 K=3B #34563b



MIDNIGHT Pantone 2767 C RGB | R=21 G=40 B=75 CMYK | C=99 M=87 Y=42 K=41 #14284b





INDIGO Pantone 7684 C RGB | R=55 G=93 B=157 CMYK | C=87 M=68 Y=10 K=1 #375d9d





BLUE CRAB Pantone 7688 C RGB | R=68 G=150 B=202 CMYK | C=71 M=29 Y=4 K=0 #4496ca





HERON Pantone 7695 C RGB | R=121 G=166 B=188 CMYK | C=54 M=24 Y=19 K=0 #79a6bc



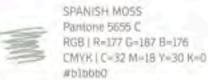


SKY Pantone 290 C RGB | R=184 G=215 B=236 CMYK | C=26 M=6 Y=2 K=0 #68d7ec





TIDAL FLAT
Pantone Cool Gray 11 C
RGB | R=82 G=85 B=90
CMYK | C=67 M=57 Y=51 K=29
#52555a





OYSTER
Pantone Cool Gray 8 C
RGB | R=136 G=138 B=140
CMYK | C=49 M=40 Y=39 K=4
#888a8c



MUHLY GRASS Pantone 2033 C RGB | R=203 G=69 B=68 CMYK | C=15 M=87 Y=76 K=3 #cb4544



SUNRISE Pantone 2032 C RGB | R=213 G=89 B=86 CMYK | C=12 M=79 Y=64 K=1 #d55956



SPOONBILL Pantone 2029 C RGB | R=247 G=129 B=126 CMYK | C=0 M=62 Y=41 K=0 #17817e



SHRIMP Pantone 489 C RGB | R=239 G=195 B=178 CMYK | C=5 M=26 Y=25 K=0 #efc3b2



BOARDWALK Pantone Warm Gray II C RGB | R=111 G=97 B=89 CMYK | C=53 M=54 Y=58 K=24 #6f6159



DRIFTWOOD Pantone 7536 C RGB | R=167 G=158 B=135 CMYK | C=36 M=33 Y=48 K=2 #a79e87



SANDPIPER Pantone 7500 C RGB | R=223 G=208 B=167 CMYK | C=13 M=14 Y=38 K=17 #dfd0a7



LOW TIDE Pantone 7503 C RGB | R=169 G=152 B=104 CMYK | C=34 M=35 Y=67 K=4 #a99868



MAGNOLIA Paintone 450 C RGB | R=91 G=73 B=38 CMYK | C=50 M=58 Y=89 K=44 #5b4926



SUNSET Pantone 715C RGB | R=248 G=142 B=44 CMYK | C=0 M=53 Y=93 K=0 #f88e2c



COQUINA Pantone 157 C RGB | R=241 G=159 B=B3 CMYK | C=3 M=43 Y=76 K=0 #f19f53



TABBY Pantone 2015 C RGB | R=249 G=206 B=167 CMYK | C=1 M=21 Y=35 K=0 #f9cea7

# SCHERMES



# Pecan Caramel

Not Weight 10 oz. (283.55

Content for Schemer Person v F.C. Sec 310 Content to GA Marie v 200-041-0403 PRODUCT OF THE





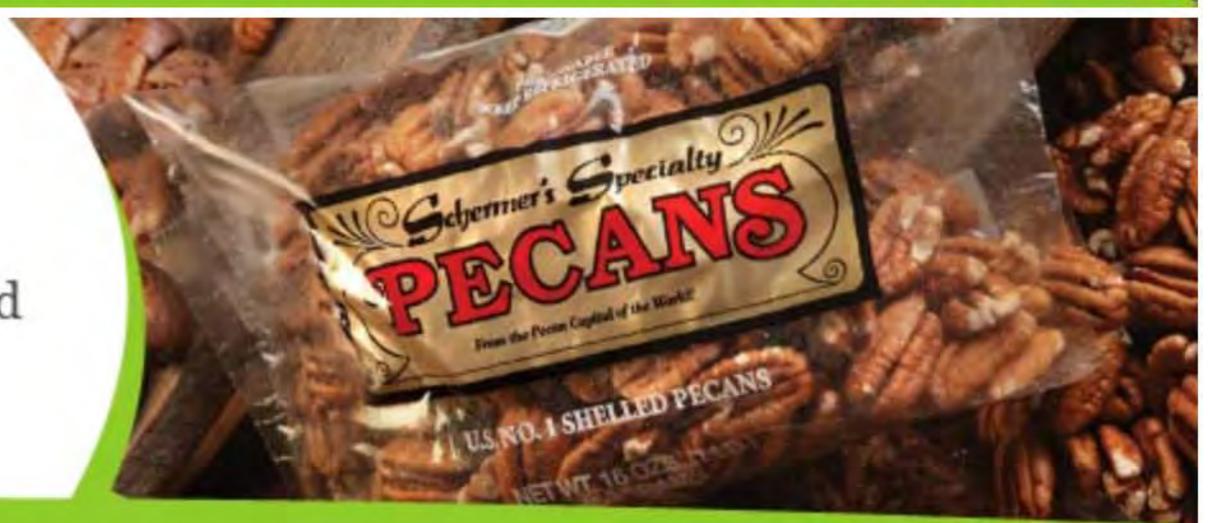
# Schermer Pecans

Offering quality pecans and pecan candy for successful fundraising as well as personal or corporate gift giving for over **60 years**.



# Mammoth Halves

The prime of the crop! These golden halves are beautiful on baked goods and delicious when served as a snack or from the bag.



# Chocolate Covered Pecans

The finest milk chocolate and crisp roasted Schermer Pecans make this the perfect holiday treat. Great for parties.











**5** 

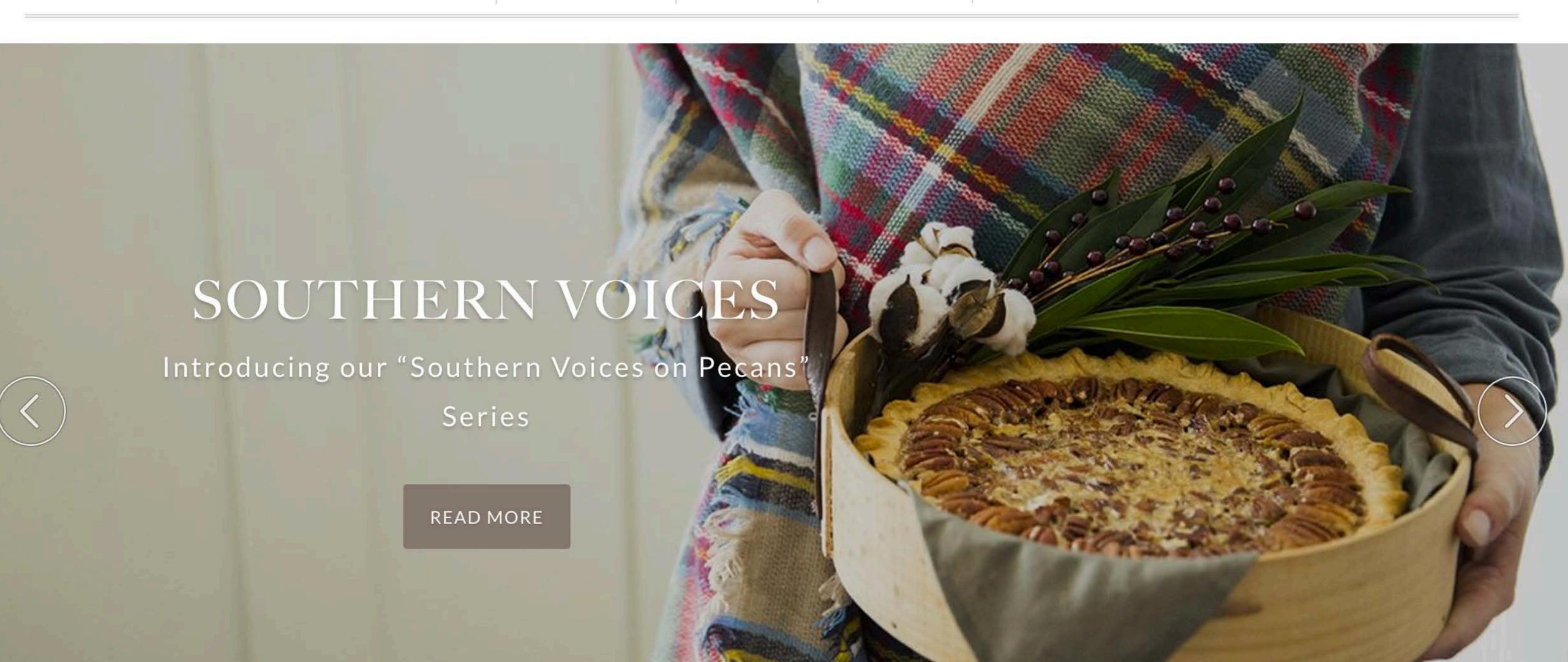
SHOP ~

ABOUT US ~

RECIPES

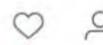
JOURNAL

FUNDRAISING











# schermerpecans

Following

561 following

360 posts

962 followers

Schermer Pecans Harvested from Georgia Orchards that have been in our family 70 years, our pecans are always hand selected and fresh shelled.

schermerpecans.com/blogs/blog/community-recipes-our-instagram-feed















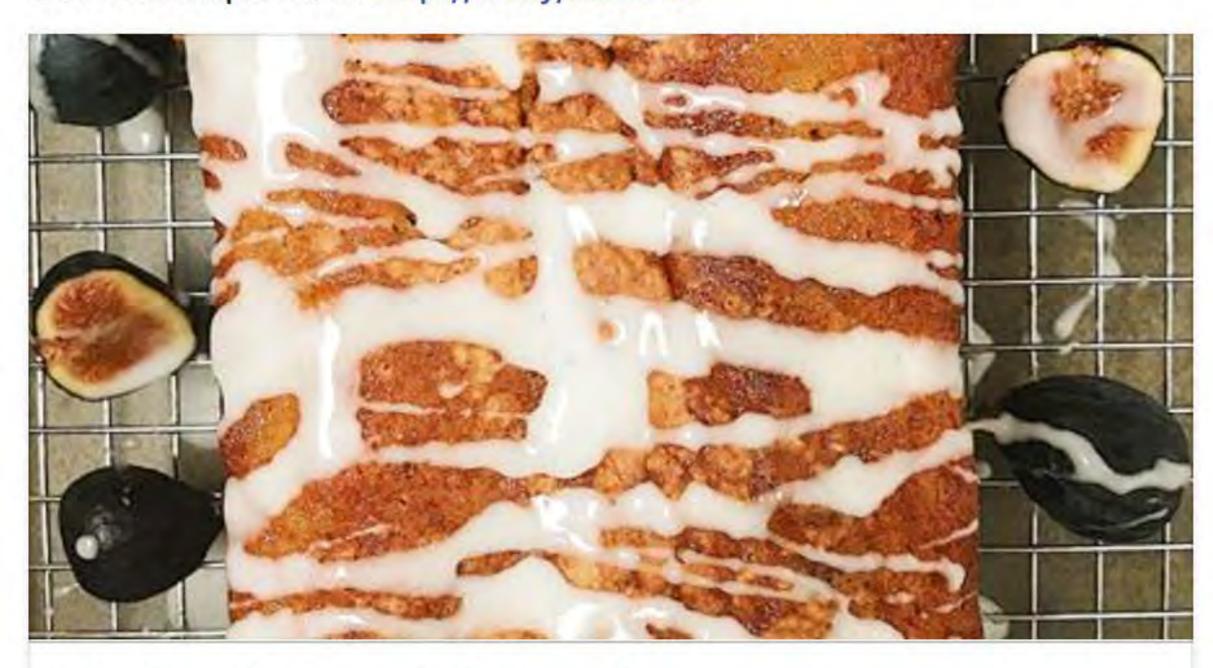




Fruit and Nut Breads are a great way to incorporate healthy options into delicious eats!

This Fig Bread (with pecans) from Jem of the south is on our list!

Get the recipe here: http://bit.ly/2htvfCs



# Fig Bread - Jem of the South

Figs are one of those versatile fruits that I love to use in baking and cooking. I've made fig jam and a fig upside down cake and now this delicious fig bread. If you've never made a quick bread, they are really simple to pull...

HTTP://BIT.LY/2HTVFCS



...

# **Schermer Pecans**

Published by Sprout Social [?] · September 16 at 9:58am · 🚱

It's so easy to make your own nut butters. This Honey Roasted Pecan Butter is decadent! And paleo.

Get the recipe on our website: http://bit.ly/2h58kgs



# Honey Roasted Pecan Butter

Preheat your oven to 300 degrees and line a baking sheet with parchment paper. In a bowl, melt the honey and toss with the pecans to evenly coat.

HTTPS://SCHERMERPECANS.COM/BLOGS/RECIPES/HONEY-ROA...

Learn More





thin, antioxidants that may intake of selenium, which protect against macular. (eye) degeneration. Also FUN FACT: Five-pound pods rich in potassium. filled with Brazil nuts fall FUN FACT: The green color from 200-foot-tall treescomes from a mix of yet the pods don't break. chlorophyll and lutein. **GET THEM FRESH:** nuts.com

# . PINE NUTS

helps metabolism.

TASTE: Mild and creamy Packed with protein, vitamin A, and phosphorus. FUN FACTS: Actually a pinecone seed. A condition called "pine nut mouth" (possibly stemming from certain varieties) causes a lingering intense bitter taste. **GET THEM FRESH:** pinenut.com

# 7. PECANS

TASTE: Rich, very sweet TASTE: Fruity, tart, astringent **NUTRITIONAL HIGHLIGHTS:** NUTRITIONAL HIGHLIGHTS: The only nut that's rich in omega-3 fatty acid-1 ounce contains 25g. FUN FACTS: Also known as the Persian walnut, due to its ancient origins; it dates back to 7,000 B.C. Oldest tree food known to man. **GET THEM FRESH:** santa GET THEM FRESH: barbarapistachios.com olddogranch.com

TASTE: Sweet, astringent **NUTRITIONAL HIGHLIGHTS:** Contain the most vitamins and minerals of any nutmore than 19, including vitamins A and E, B vitamins, magnesium, and potassium. FUN FACT: The largest pecan processors shell 150,000 pounds daily. GET THEM FRESH: schermerpecans.com

TASTE: Earthy, sweet, mildly bitter (from the skins) **NUTRITIONAL HIGHLIGHTS:** Especially low in saturated fat and a good source of vitamin E, protein, and fiber. Highest source of folate (a B vitamin) among nuts. FUN FACT: They're also called filberts. **GET THEM FRESH:** bazzininuts.com

# 8. MACADAMIA NUTS ALMONDS

TASTE: Buttery, creamy, rich TASTE: Mild, creamy, sweet **NUTRITIONAL HIGHLIGHTS: NUTRITIONAL HIGHLIGHTS:** High in healthful mono-Low in calories. Higher in unsaturated fats. Studies protein and calcium than have proven them effective any other nut. Rich in in reducing cholesterol monounsaturated fats. despite high levels of sat fat. FUN FACT: Fuzzy green FUN FACT: Truly a tough nut almonds have a gel-like to crack: The shell requires center and a tart, grassy 300 psi of pressure to open. taste-a springtime delicacy. GET THEM FRESH: royal GET THEM FRESH: schaad hawaiianorchards.com familyalmonds.com

TASTE: Mild, sweet, buttery **NUTRITIONAL HIGHLIGHTS:** Highest source of iron (almost 2mg per 1 ounce), as well as zinc and copper. FUN FACT: The shells are poisonous, but cashew apple juice from the red and yellow bulbous stems, is an emerging product. **GET THEM FRESH:** bazzininuts.com

# 10. PEANUTS

TASTE: Rich, earthy **NUTRITIONAL HIGHLIGHTS:** Rich in protein and arginine, an amino acid that can help improve blood pressure and circulation. FUN FACT: Peanuts, which are technically legumes, make up 67% of total U.S. nut consumption. **GET THEM FRESH:** peanutdepot.com





# Get Crackin'

Come autumn, fresh pecans are at their sweet peak by JENNY EVERETT

ON A RECENT DRIVE FROM ATLANTA to Tybee Island, Georgia, Steven Satterfield skipped Interstate 16 in favor of two-lanes through the middle of the state. "I found myself on winding back roads, surrounded by pecan groves," says the executive chef and co-owner of Miller Union. "They were so beautiful and elegant." The detour brought Satterfield back to his childhood in Savannah. "Pecans were often part of entertaining—pecan sandies, pecan pralines, pecan tassies, cheese balls rolled in pecans, and, of course, pecan pie." The trees, native to the South and Mexico, were a favorite of colonists in the 1700s—Washington and Jefferson both planted them—and today, nearly half of the United States' pecan crop comes from Georgia. While you can easily grab a bag anytime at the grocery store, truly fresh pecans (gathered between October and January) are far superior in sweetness. If there isn't a grove nearby, you can order several fresh bags from Schermer Pecans (schermerpecans. com), a family-run farm in Glennville, where Georgia pecans have been grown and shelled for seventy years. Shelled nuts will keep for three months at room temperature and for up to two years in the freezer. Satterfield adds pecans to salads, grains (especially quinoa and farro), granola, pastries, and pasta fillings and sauces. "I love the sweetness and crunch they add to everything," he says. Of course, they're great on their own, too. He recommends roasting pecan halves at 300°F for ten minutes to really bring out their flavor. Put a generous handful in a ziplock bag and you've got the ultimate road-trip snack. 6



# Three Pecan-Packed Recipes



# **PUREE** A PESTO

"This pecan sage pesto is delicious on crusty bread with sliced apple and melted Gruyère."

Place 1 cup roasted pecans, 1 cup Italian parsley leaves, ½ cup sage leaves, 2 small garlic cloves, and ½ tsp. kosher salt in a food processor. Process until everything is combined, scraping down the sides if needed. Add 2 tsp. freshsqueezed lemon juice, ½ tsp. finely grated orange zest, and 1/2 cup grated Parmesan. Pulse to combine. While processor is on, pour ¾ cup extra-virgin olive oil through the chute in a steady stream until fully incorporated. Refrigerate covered for up to a week.



# **ROAST** AN APPETIZER

"Everyone loves candied pecans, but these are really different, with the puffy

1/4 tsp.

2 cups r

toaba

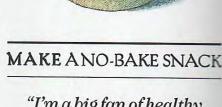
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Bakeu

minutes

mixture

containe



"I'm a big fan of healthy snacks, and I can really get behind these energy

the swe The Southern Food Issue



MERCANTILE+CO

GARDENGGUN

# HERITAGE IN A NUTSHELL

Two of Mercantile + Co's favorite family operations have teamed up for this year's celebratory pecan harvest. To mark its seventieth anniversary, Schermer Pecans commissioned Made in the South Award runner-up Sea Island Forge to create a limited-edition hand-forged nutcracker,





Read what Garden & Gun has to say about the South's iconic pecan and grab a few outstanding recipes for this tasty nut. WHAT'S IN SEASON: PECANS



# FONTAINE MAURY | BRAND SUPERPOWER EXERCISE

An exercise designed to identify the "one thing" you will be known for.

99



# FONTAINE MAURY | EMPATHY MAPPING EXERCISE

An exercise designed to help you better understand the people you serve.



#### WHO ARE WE EMPATHIZING WITH?

What situation are they in? What is their role in the situation?



# WHAT DO THEY NEED TO DO?

What do they need to do differently? What decisions do they need to make?



# WHAT DO THEY HEAR?

What do they hear from friends? What do they hear second-hand?



#### WHAT DO THEY SEE?

What do they see as options? What do they see others doing? What are they watching and reading? What social media do they use?



# WHAT DO THEY DO?

What did they do today? What behavior have we observed? What can we imagine them doing?



# WHAT ARE THEIR PAINS?

What are their fears frustrations?



# 8 WHAT DO THEY SAY?

What have we heard them say? What might they say?





#### WHAT ARE THEIR GAINS?

What are their wants hopes, needs, dreams?



**FONTAINE MAURY | COFFEE IN 3 YEARS EXERCISE** An exercise designed to help you set near-term goals.

	IN 3 YEARS
	You and I are having coffee. You are really happy with the progress you've made. What's happened in the last 3 years to make you so happy?
	What's happened in the tast 3 years to make you so happy:
2	FIND THE GOALS
	Look at what you wrote above. Circle all the goals you can find.
	FILL IN THE BLANKS
	<b>FILL IN THE BLANKS</b> List your top 3 near-term goals here.